

Case handler: Íris Ísberg
Tel: +32 2 286 1855
e-mail: iis@eftasurv.int

Brussels, 14 April 2026
Case No: 95210
Document No: 1600172

Ólafur Stephensen
Félag Atvinnurekenda
Skeifunni 11B
Iceland

Sent by email to olafur@atvinnurekendur.is

Subject: Alleged state aid to Iceland Post (complaint)
- *Prioritisation of complaint*

By letter dated 12 January 2026, the EFTA Surveillance Authority (“ESA”) acknowledged receipt of your complaint concerning an alleged incompatible state aid granted to Íslandspóstur ohf in the form of a compensation for universal service obligation.

As explained in paragraph 48 of its Guidelines on Best Practice for the conduct of state aid control procedures,¹ ESA, as an administrative body which must act in the public interest, is entitled to give different degrees of priority to the complaints brought before it.

ESA hereby informs you in line with paragraph 49 of the Best Practices guidelines that your complaint has been designated as a priority case. As also explained in the guidelines, ESA will therefore endeavour to adopt a decision within twelve months and send a copy of any such decision to you.

Yours sincerely,

Harald Evensen
Director
Competition and State aid

This document has been electronically authenticated by Harald Evensen.

¹ [OJ L 82, 22.3.2012, p. 7](#) and EEA Supplement No 17, 22.3.2012, p. 1.